

HOUSE RULES

WE INFORM OUR PATRONS OF WHAT FOLLOWS:

- Upon entrance you accept the regulations and terms of entry of the venue;
- Any person entering the venue must have a valid ticket or permit;
- Keep your ticket until the end of the show and the exit of the venue; the ticket shall be exhibited at any time upon request of the security staff. No readmission is allowed after leaving the venue;
- You can occupy solely the seat signed on your ticket (with the exception of the “posto unico/standing floor”, if present). Don't occupy different seats than yours, even if they are free, unless authorised by the personnel at the venue;
- You are allowed to bring inside only non-alcoholic drinks in half litre plastic bottles without cap. . We inform you that at our concessions drinks are served in cups and bottles are sold without caps;
- The areas of the venue are under video surveillance with digital video recording, as per Italian Privacy Law “D.Lgs. 196/2003” and the EU Regulations n°2016/679 (GDPR). The video surveillance system is used exclusively to guarantee emergency procedures for security reasons. Records, when needed, will be at disposal of the Investigative Police and the right Authorities;
- Controls at the gates are provided to protect public safety. The audience may undergo controls and checks operated by the security staff together with the Police Force. Handy metal detector devices may be used for this purpose;
- No wardrobe service is provided.

PLEASE NOTICE THAT IT IS NOT ALLOWED:

- Smoking in any internal area of the venue;
- Seating or standing on the internal stairs, and improperly occupying the passageways and the emergency exits or other areas not intended for the public
- Damaging or altering any structure, infrastructure and facilities in the Venue;
- Climbing over balustrades, railings , walls and fences and access any other area not designated for your occupancy;
- Introducing prohibited items that include, but are not limited to, umbrellas, poles, selfie stick, tripod, cans, helmets, glass bottles, plastic bottles with a capacity higher than half litre, spray cans, including those containing stinging substances musical instrument, cameras, laser pointer, power bank, weapons and any other items that may be deemed illegal, unsafe and/or danger to other patrons in addition to what is specifically prohibited by the Italian Law (in the so-called “Testo Unico di Pubblica Sicurezza”);
- Introducing audio/video recording equipment, professional and semi-professional cameras, Go-pro, I-pad, and tablet;
- Introducing suitcases, trolleys, large bags and backpacks;
- Bringing in spirits;
- Introducing narcotic substances, poisons, harmful substances and inflammable material;
- Entering and staying in the venue while drunk or under the effects of narcotic or mind-altering substances;
- Introducing animals in any area of the venue;
- Placing any material or signs that could impede the view of other patrons or interfere with safety signs;
- Audio/video recording;
- Doing any commercial activity unless authorised in writing by the Management of the Venue;
- Acting incorrectly or aggressively towards the security staff

Upon entering the venue patrons must comply with these Regulations to avoid any unlawful and illicit fact which may imply the immediate dissolution of the contract agreed upon at the purchase of the ticket. Police force may introduce new rules to the present Regulations, and/or amend it, at their discretion. Please refer to the Promoter's website.